

# M/M/m system

Poisson arrival with rate  $\lambda$ .

Exponential service time with expectation  $1/\mu$ .

$m$  servers; a customer at the head of the queue is sent to any server that is available.

$p_n$  = probability of  $n$  customers in the queue in the steady state.

In the steady state:

$$\lambda p_{n-1} = n\mu p_n, \quad n \leq m$$

$$\lambda p_{n-1} = m\mu p_n, \quad n > m$$

$$p_n = \begin{cases} p_0 \frac{(m\rho)^n}{n!} & : \quad n \leq m \\ p_0 \frac{m^m \rho^n}{m!} & : \quad n > m \end{cases}$$

where  $\rho = \frac{\lambda}{m\mu} < 1$  (for stability) and  $p_0$  can be calculated from the condition  $\sum_{n=0}^{\infty} p_n = 1$ .

# Erlang Formula

Let  $P_Q$  be the probability that an arrival will find all servers busy and will be forced to wait in queue.

$$P_Q = \sum_{n=m}^{\infty} p_n = \sum_{n=m}^{\infty} \frac{p_0 m^m \rho^n}{m!} = \frac{p_0 (m\rho)^m}{m!(1-\rho)}$$

## M/M/∞ system

The global balance equation is

$$\lambda p_{n-1} = n\mu p_n, \quad n = 1, 2, \dots$$

$$p_n = p_0 \left(\frac{\lambda}{\mu}\right)^n \frac{1}{n!} \quad n = 1, 2, \dots$$

$$p_0 = \left[ 1 + \sum_{n=1}^{\infty} \left(\frac{\lambda}{\mu}\right)^n \frac{1}{n!} \right]^{-1} = e^{-\lambda/\mu}$$

$$p_n = \left(\frac{\lambda}{\mu}\right)^n \frac{e^{-\lambda/\mu}}{n!}, \quad n = 0, 1, \dots$$

That is, in steady state the number in the system is Poisson distributed with parameter  $\lambda/\mu$ .

The average number is  $N = \lambda/\mu$ .

## M/G/∞ system

Poisson arrivals with rate  $\lambda$ , service times assumed to be independent with distribution  $G$ .

$X(t)$  denote the number of customers in the system at time  $t$ .

$$\Pr(X(t) = j) = \sum_{n=0}^{\infty} \Pr(X(t) = j | N(t) = n) e^{-\lambda t} \frac{(\lambda t)^n}{n!}$$

The probability that a customer who arrives at time  $x$  will still be present at  $t$  is  $1 - G(t - x)$ .

Let  $p$  be the probability that an arbitrary customer that arrives during the interval  $[0, t]$  is still in the network at time  $t$ .

$$p = \int_0^t (1 - G(t - x)) \frac{dx}{t} = \int_0^t (1 - G(x)) \frac{dx}{t}$$

independently of the others.

$$P(X(t) = j | N(t) = n) = \begin{cases} \binom{n}{j} p^j (1-p)^{n-j} & : j = 0, 1, \dots, n \\ 0 & : j > n \end{cases}$$

Thus,

$$\begin{aligned} \Pr(X(t) = j) &= \sum_{n=j}^{\infty} \binom{n}{j} p^j (1-p)^{n-j} e^{-\lambda t} \frac{\lambda t^n}{n!} \\ &= e^{-\lambda t} \frac{(\lambda t p)^j}{j!} \sum_{n=j}^{\infty} \frac{(\lambda t (1-p))^{n-j}}{(n-j)!} \\ &= e^{-\lambda t p} \frac{(\lambda t p)^j}{j!} \end{aligned}$$

$X(t)$  is Poisson distributed with mean  $\lambda \int_0^t (1 - G(x)) dx$ .

## Application: P2P networks

A model for Peer-to-Peer (P2P) networks.

The arrival of new nodes – Poisson distribution with rate  $\lambda$ .

The duration of time a node stays connected to the network is independently and exponentially distributed with parameter  $\mu$ .

Let  $G_t$  be the network at time  $t$ . Interested in the evolution in time of the stochastic process  $\mathcal{G} = (G_t)_{t \geq 0}$ .

The evolution of the size of  $\mathcal{G}$  depends only on the ratio  $\lambda/\mu = N$ , the steady state size of the network. W.l.o.g let  $\lambda = 1$ .

**Theorem 1.** 1. For any  $t = \Omega(N)$ , w.h.p.  $|V_t| = \Theta(N)$ .

2. If  $\frac{t}{N} \rightarrow \infty$  then w.h.p.  $|V_t| = N \pm o(N)$ .

**Proof.**

$$p = \frac{1}{t} \int_0^t e^{-(t-\tau)/N} d\tau = \frac{1}{t} N (1 - e^{-t/N}).$$

For  $t = \Omega(N)$ ,  $E[|V_t|] = \Theta(N)$ .

When  $t/N \rightarrow \infty$ ,  $E[|V_t|] = N - o(N)$ .

Using the Chernoff bound, for  $t = \Omega(N)$ ,

$$\Pr \left( \left| |V_t| - E[|V_t|] \right| \leq \sqrt{bN \log N} \right) \geq 1 - 1/N^c$$

for some constants  $b$  and  $c > 1$ .  $\square$

## M/M/m/m: The m-server Loss system

Identical to the M/M/m system except that if an arrival finds all servers busy, it is lost.

**Blocking probability:** Steady-state probability that all circuits are busy.

$$\lambda p_{n-1} = n\mu p_n, \quad n = 1, 2, \dots, m$$

$$\text{so, } p_n = p_0 \left(\frac{\lambda}{\mu}\right)^n \frac{1}{n!} \quad n = 1, 2, \dots, m$$

and

$$p_0 = \left[ \sum_{n=0}^m \left(\frac{\lambda}{\mu}\right)^n \frac{1}{n!} \right]^{-1}$$

Blocking probability is  $p_m = \frac{(\lambda/\mu)^m / m!}{\sum_{n=0}^m (\lambda/\mu)^n / n!}$

called **Erlang B formula**.

Holds even for M/G/m/m systems.



## M/G/1 system

Poisson arrival with rate  $\lambda$ .

Service time has general distribution. Let  $X_i$  is the service time of the  $i$ th customer.  $X_i$ 's are identically distributed, mutually independent, and independent of interarrival times.

$$E[X] = 1/\mu = \text{average service time.}$$

$$E[X^2] = \text{second moment service time.}$$

## P-K formula

The expected waiting time in queue in a stable  $M/G/1$  system is

$$W = \frac{\lambda E[X^2]}{2(1-\rho)}$$

where  $\rho = \lambda/\mu$